



Hodge Jones & Allen Case Study

Hodge Jones & Allen have security under control with MIMESweeper™

Overview

Hodge Jones & Allen, a well-regarded law firm, was founded in 1977. Since its inception, the company has grown consistently and has maintained its promise to provide the highest quality of legal service, advice and representation.

Celina Ho is the IT Manager at Hodge Jones & Allen and has been with the company for the past 10 years. During that time, Celina has overseen the firm's IT systems and has supported the growth of the company which has increased from 60 to 170 employees.

Challenge

For the staff at Hodge Jones & Allen, reliable access to email is absolutely critical to their everyday work. With the internet being used for research and email being a vital element in all company communications, it is unsurprising that the smooth running of IT systems is essential.

Until 2002, Hodge Jones & Allen had minimal IT security. While the company never suffered from a major attack as a result of viruses and malware, Celina explained, "With the ever increasing number of risks that were constantly making headline news we realised that we needed to take action".

When Celina first broached the subject of installing a security solution throughout the company, she was met with concerns regarding employee privacy. Celina commented: "Although there was initial resistance, once the software was installed and a trial check was conducted, the findings clearly demonstrated that we needed the solutions provided by Clearswift's software. We chose to go with a Clearswift solution because of the strength of the products on offer as well as the heritage of the company which I have always associated with reliability".

HODGE JONES & ALLEN

SOLICITORS

Company: **Hodge Jones & Allen**

Headquarters: **Camden Town, London**

Industry: **Legal**

Solution: **MIMESweeper for SMTP
MIMESweeper SMTP
Appliance CS500**

No. of users: **170**

Concerns: **Minimizing IT security risks**

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Celina Ho
IT Manager



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Solution

MIMEsweeper for SMTP

Celina oversaw the implementation of MIMEsweeper for SMTP, which was rolled out across the company in 2002.

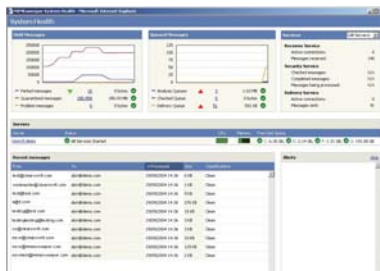
Hodge Jones & Allen also took steps to keep their employees fully informed and educated about the new software. All staff are required to sign an 'email and internet policy document', separate from their contract. Celina explained, "With all the issues around privacy and security, we realised the importance of educating our employees on the threats posed by irresponsible email. We worked hard to ensure employee buy-in before installing MIMEsweeper and developed a best practice policy for email use which is enforced using the appropriate technology".

The introduction of the Clearswift solution put an immediate stop to the inappropriate use of email across Hodge Jones & Allen and continued to keep up the 100% protection record against viruses and malware.



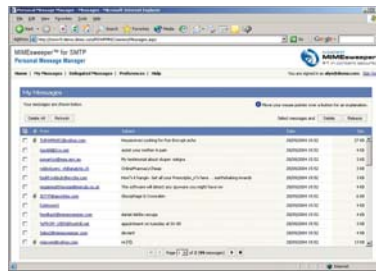
Product: MIMEsweeper for SMTP 5.2

- Stops all digital threats at the email gateway, whether incoming or outgoing
- Central management console
- Closes Zero-Day vulnerability window by stopping suspicious files before AV patches are published
- Supports regulatory compliance by preventing confidentiality breaches with flexible policies
- Provides a powerful web-based Report Center
- Auditing function that allows the manipulation of data to enable trend tracking and organization of email traffic flow



Loss of productivity

MIMEsweeper for SMTP is designed to control and prevent abuse of email to ensure that systems resources are not eaten up by frivolous or unwanted messages. It features a comprehensive set of reporting tools that enables Systems Administrators to monitor daily usage, identify abuses, trends and map future requirements.



Message management

Personal Message Manager gives end users the power to determine whether their quarantined emails are unwanted spam. This key feature removes the burden of message management from the IT department and ensures that spam messages are more accurately identified.



Reporting

Report Center comes complete with pre-defined and comprehensive reports, viewable by secure connection from any standard web browser.



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MIMESweeper SMTP Appliance CS500

Celina has always been keen to keep up to date with the latest developments within the security industry to ensure an infallible IT service within Hodge Jones & Allen. At the beginning of 2006, Celina looked into Clearswift's newly launched MIMESweeper SMTP Appliance which was specifically developed to address the issues faced by those responsible for email administration - namely reducing complexity while increasing security and efficiency. Celina explained, "We had been running the MIMESweeper software on a server which was about 5 years old. One attraction of the appliance was that it sits separately to the server which suited our situation perfectly."

Celina commented, "While the IT systems were running without any glitches, the main appeal of the appliance lies in its ease of use. Since installing the appliance, the benefits have been very noticeable. The intuitiveness of the new GUI interface means that customizing policies is now much easier. It has made a real difference to the amount of time we have to spend on maintenance. We can easily set up different levels of restricted access, rules about profanities, images and so on. The system is incredibly flexible, for example, one member of staff regularly works from home and often needs to send large sound files, following a dictation, from his home to the office, an exception that can easily be accommodated by the system."

Celina continued, "While at first it took me a little time to get used to the new interface on the appliance, I have quickly established that the whole system is now far more useable and simple, while elements such as automated virus updates again help to cut down on the man hours that usually have to be spent on general IT housekeeping."

"Perhaps even more beneficial has been the dramatic impact we have seen on our spam levels which is due to Clearswift's new SpamLogic software that comes with the appliance. Spam levels have been reduced to next to nothing which is definitely good news for our end users."

Celina Ho
IT Manager



Product: MIMESweeper SMTP Appliance
Model: CS500

- Ground-breaking new anti-spam technology, SpamLogic™
- Best-of-breed anti-virus, anti-spyware and anti-phishing
- TLS Encryption
- Personal Message Management that allows users to manage quarantines
- All in a 'plug 'n' play', hardened Linux box
- Easy management interface

Future

Looking forward, Celina comments, "We will definitely be sticking with Clearswift solutions, particularly following the implementation of the appliance which has so significantly reduced maintenance hours for the IT department. We installed the CS500 appliance, which supports up to 500 users and provides ample support for the expansion of the company. However, I'm always looking into new security products so I may consider the Clearswift managed service but currently, I'm just content in the knowledge that the IT systems at Hodge Jones & Allen are as robust as possible."



Customer Showcase Program

This case study has been put together as part of the Clearswift Customer Showcase Program. We're proud of our customer list, and proud that we at Clearswift play a part in keeping companies secure. Clearswift customers tend to be forward thinking, innovative users of technology, and the kind of organizations that all sizes of company look up to. We like to celebrate that leadership, and our role in their success, wherever possible.

The greatest accolade we could ever aspire to comes from our customers - one company recommending our products or endorsing our technology is worth its weight in gold. This is why we would like to invite customers to participate in Showcase, our customer program.

Simply contact the Customer Showcase Team on pr@clearswift.com.

About Clearswift

Clearswift simplifies content security. Our products help organizations enforce best-practice email and web use, ensuring all traffic complies with internal policy and external regulations. Our range of content filtering solutions makes it easy to deploy, manage and maintain no-compromise email and web security for both inbound and outbound traffic.

Clearswift is the only vendor to offer comprehensive, policy-based content security in all three deployment methods: as software, as an appliance and as a managed service. All three platforms are designed to take the hassle out of securing internet traffic, with a clear, intuitive management interface; automatic, 'zero-touch' updates; powerful reporting and common-sense policy management.

Twenty years of experience across 15,000 organizations has helped us raise security standards while simplifying security management at the same time. We've helped many of the world's most successful organizations use the internet with confidence and are committed to staying ahead of the market and helping our customers defend against all emerging threats.

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MIMEsweeper™ Email Managed Service

MIMEsweeper™ SMTP Appliance

MIMEsweeper™ for SMTP

MIMEsweeper™ for Web

MIMEsweeper™ for Exchange

MIMEsweeper™ for Domino

e-Sweeper™

Bastion™

DeepSecure™